

Service Area Plan

Department of Fire Programs

Emergency Operational Response Services (74405)

Service Area Background Information

Service Area Description

VDFP is designated by the Virginia Emergency Operations Plan as a member of the Virginia Emergency Response Team (VERT). VDFP provides operational support to communities in need during emergencies of all types. VDFP maintains seven divisional offices across the Commonwealth. These strategically located divisions provide the agency with a manageable span of coverage for emergency-time deployment of resources and personnel.

Service Area Alignment to Mission

Operational support to communities in need during emergencies of all types is specifically mentioned in our mission statement.

Service Area Statutory Authority

The Virginia Emergency Operations Plan.

Service Area Customer Base

Customer(s)	Served	Potential
Citizens of the Commonwealth	7,459,827	7,459,827
Fire and Emergency Services	23,141	30,000
Government (state and local)	400	400

Service Area Partners

Fire Departments

VDFP provides Mobile Incident Support Teams (MIST) and Heavy Technical Rescue (HTR) upon request by a locality through the Virginia Emergency Operations Center to augment and support local incident managers during disasters of all types.

Service Area Partners

State agencies

VDFP partners with all state agencies who have a designated role under the Virginia Emergency Operations Plan in pre-planning and disaster related activities.

Service Area Products and Services

- VDFP provides logistical support to localities during disasters. Examples of this logistical support include trailers of specialized equipment and subject matter expertise.
- During disasters, VDFP provides support services to the Virginia Emergency Operations Center through the ESF-4 staffing, providing local liaisons, Joint Information Center staffing, and Legislative Liaison Office staffing.

Service Area Human Resources Summary

Service Area Human Resources Overview

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Service Area Full-Time Equivalent (FTE) Position Summary

Effective Date:

Total Authorized Position level 0

Vacant Positions 0

Non-Classified (Filled)..... 0

Full-Time Classified (Filled) 0

Part-Time Classified (Filled) 0

Faculty (Filled) 0

Wage 0

Contract Employees 0

Total Human Resource Level **0**

Factors Impacting Service Area Human Resources

Anticipated Changes in Service Area Human Resources

Service Area Financial Summary

	Fiscal Year 2007		Fiscal Year 2008	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$0	\$251,000	\$0	\$251,000
Changes To Base	\$0	\$0	\$0	\$0
SERVICE AREA TOTAL	\$0	\$251,000	\$0	\$251,000

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Service Area Objectives, Measures, and Strategies

Objective 74405.EO1

Enhance HTR training and support

To serve as a conduit for local HTR teams during incidents, VDFP has developed 7 regional HTR teams located in the 7 VDFP Divisions. Also in efforts to support our HTR teams and operational support capacity VDFP is working to improve our HTR trailers and equipment resources.

This Objective Has The Following Measure(s):

- **Measure 74405.EO1.00**

Deployment of Resources

Measure Type: Output **Measure Frequency:** Other

Measure Baseline:

Measure Target: Unable to project an accurate target as this is based on disasters, which can not be projected accurately. However, our goal is to have HTR teams and equipment available at any and all disasters, when requested.

Measure Source and Calculation:

VDFP uses ESF4 activation logs to track the deployment of HTR teams and resources.

- **Measure 74405.EO1.02**

Training of HTR Teams

Measure Type: Output **Measure Frequency:** Every Six Months

Measure Baseline: In FY 05 174 HTR courses were delivered: Rope Rescue = 62; Trench Rescue = 21; Vehicle Extrication = 69; Confined Space = 22

Measure Target: 10 percent increase from baseline (191 courses total): Rope Rescue = 68; Trench Rescue = 23; Vehicle Extrication = 76; Confined Space = 22

Measure Source and Calculation:

Gather data/records from the Fire Service Training Records System (FSTRS) on the number of HTR courses delivered.

- **Measure 74405.EO1.04**

Equipment/resources purchased

Measure Type: Outcome **Measure Frequency:** Annually

Measure Baseline: \$300,000 total - \$42,857 per team

Measure Target: \$300,000 total - \$42,857 per team minimum

Measure Source and Calculation:

The amount of funding provided for the purchasing of HTR equipment/resources for each of the 7 regional teams.

Objective 74405.EO1 Has the Following Strategies:

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- We will provide on-going training for members of the 7 regional teams and any other interested parties who meet the prerequisites.
- Continually review and assess deployment policies and standard operating procedures for HTR teams to ensure safety and accuracy.
- VDFP will establish and maintain a program/cash reserve for trailer and equipment replacement.

Objective 74405.EO2

Maintain Mobile Incident Support Team Readiness

Mobile Incident Support Teams (MIST) are available for deployment via the Virginia Emergency Operations Center to augment and support local incident managers during the event of an declared disaster.

This Objective Has The Following Measure(s):

- **Measure 74405.EO2.02**

MIST Readiness Training

Measure Type: Output

Measure Frequency: Annually

Measure Baseline: 21

Measure Target: 49 - 7 in each VDFP Division

Measure Source and Calculation:

Number of people trained annually to qualify for MIST team deployment.

Objective 74405.EO2 Has the Following Strategies:

- Continually identify and train MIST members.
- Develop and continually review MIST deployment policies and standard operating procedures to ensure safety and accuracy.
- Procure and perform routine maintenance on all essential MIST equipment.