

VDFP Bookstore Closing FAQ

1. When will VDFP Bookstore close?

The official closing date for VDFP's Bookstore is June 30th. Starting July 1 VDFP will not accept orders from the public at large. While the staff will continue to provide support for VDFP training courses it will no longer provide material for the public in general.

2. Will VDFP sell training materials?

Yes - VDFP will continue to provide training materials for the courses they provide. Students will be able to purchase the training material from any VDFP Division Office.

3. How will students in VDFP training courses get the books?

VDFP bookstore will continue to provide training materials to students taking VDFP training courses. The Division Office will inform the bookstore staff when there is a need for the product. The student will be told when they can contact the bookstore directly to arrange payment and delivery of the materials.

4. What is the delivery time for orders?

The delivery time will vary based on the availability from the distributor. Orders should be placed well in advance because VDFP will not maintain any on hand inventory. Items will be ordered by VDFP only when an order is placed by a student or instructor.

5. Can books be order online?

No – VDFP's online ordering module will be deactivated June 30, 2017. Only orders initiated by VDFP instructors will be honored. Students will phone their orders in or make arrangements with bookstore staff to visit VDFP's Glen Allen office.

6. What payment methods will be accepted?

VDFP will continue to accept all major credit cards and check payment.

7. What will happen to the existing stock?

Sales of the existing inventory will continue to be processed until all items are gone. A list of the available stock is available on VDFP's website – www.vafire.com.

8. What are other sources for ordering training books?

There are several retail establishments that provide fire related training materials. A few that sell some of the same items carried by VDFP are: Amazon, Barnes and Noble, Firefighters Bookstore, IFSTA and Jones and Barlett.